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SINCE 2018

Automated Code Vulnerability Identification & Remediation

Built to Scale, Designed for Intelligence.
How Brillio is Redefining CX Engineering with
AI-First Principles.



Today's digital experiences demand more than speed - they demand security, scalability, and precision at every step of the engineering lifecycle. As customer expectations accelerate across mobile, web, and omnichannel platforms, engineering teams are being asked to deliver faster, safer, and smarter, often without additional resources.

But most organizations still struggle with:

- Fragmented workflows that hinder collaboration between developers, designers, QA, and security teams
- Manual testing and reviews that slow down delivery and increase exposure to bugs and vulnerabilities
- Lack of actionable insights to track performance or identify weak spots in real time
- Mounting complexity across platforms like Salesforce, Adobe, SAP Hybris, and custom front-end systems

To stay ahead, CX engineering must move beyond disconnected tools and manual gates. It must become AI-native by design, automating development, testing, and security while empowering teams to scale with confidence.

Brillio's AI-led Engineering Toolkit for CX

Brillio's toolkit brings AI directly into the heart of engineering - no re-platforming, no disruption. Whether building on Salesforce, Adobe, SAP Hybris, or modern front-end systems, teams get an AI-native toolkit that's designed to work with the technologies they already use.

From day one, developers gain access to intelligent code generators, scalable architecture tools, and AI-powered analyzers. Testing becomes continuous and predictive, and design teams can prototype and validate faster using generative UX tools.

Additionally, with Brillio's embedded vulnerability scanners, Brillio's toolkit proactively identifies and remediates code security issues.

- Salesforce teams use Agentforce for Developers, ApexGuru, and Code Analyzer to accelerate coding, maintain scalability, and reduce defects.
- Adobe, SFCC, and SAP Hybrid teams gain full-stack AI support - from layout generation to smart testing using BrillioOne.AI, GitHub Copilot, and TestSigma. Engineers integrate AI-driven scaffolding, optimization, and headless architecture support for fast, secure commerce builds.
- Design teams benefit from tools like Figma AI and Bolt.new to create, validate, and adapt experiences aligned to target personas.



What makes Brillio's AI-led engineering toolkit different?

Unlike rigid automation tools or platform-specific add-ons, Brillio's toolkit was designed from the ground up to drive transformation where it matters most - at the intersection of speed, quality, and customer impact.

AI-Powered by Design: Embedded agents, intelligent automation, and smart generators accelerate development, testing, and triage.

Persona-Centric Engineering: Tailored dashboards for developers, QA, tech leads, and CX owners offer the right insights to the right people at the right time.

Tool-Agnostic Architecture: Works across Salesforce, Adobe, SAP Hybris, and front-end stacks - no re-platforming needed.

Real Business Outcomes:

- 10-20% engineering efficiency gains
- 25% fewer production defects
- Up to 35% reduction in review effort
- 22% faster sprint velocity

AI at Work: Real-World Use Cases Across the CX Stack

Brillio's AI-first toolkit is an operational engine for engineering transformation. AI is embedded across every phase of the delivery lifecycle - accelerating innovation, reducing risk, and scaling business impact.

From Salesforce to Adobe, SAP Hybris to front-end design systems, here's how Brillio delivers speed, efficiency, and quality across the enterprise:

Salesforce: Smarter Development, Testing, and Support

Salesforce engineering teams face unique challenges balancing platform limits with scale, performance, and speed. Brillio toolkit addresses these through purpose-built AI agents:

- Agentforce for Developers auto-generates optimized Apex code, applies best practices, and reduces technical debt with real-time suggestions.



- Code Analyzer detects bugs and performance issues early, helping devs avoid production problems.
- ApexGuru manages governor limits by optimizing code execution, fixing bottlenecks, and ensuring platform scalability.
- CodiumAI and TestSigma generate Lightning test cases automatically, reducing QA cycles.
- AI-led case deflection in Service Cloud uses bots trained on historical data to suggest resolutions and auto-resolve repeat queries.

Adobe AEM: Content Intelligence with AI at the Core

Content velocity and personalization are vital for engaging digital experiences. Brillio toolkit enhances Adobe AEM workflows through AI-led automation:

- **Predictive Content Tagging:** Uses Adobe Sensei to auto-tag images and recommend metadata based on AI image and video recognition.
- **Smart Content Personalization:** Adapts AEM content dynamically for each visitor using behavioral data and Salesforce integrations.
- **Layout Generation:** Designers leverage tools like Adobe Firefly or Midjourney to auto-generate layout variants aligned to specific personas, cutting iteration time.

SAP Hybris: Intelligent Commerce Engineering

E-commerce success hinges on performance and maintainability. Brillio's code toolkit supports SAP Hybris teams with AI that optimizes code and reduces waste:

- GitHub Copilot accelerates boilerplate code creation, streamlines optimization, and auto-generates unit test cases.
- Engineering teams reduce technical debt while improving consistency across components and services.



Design: AI-Driven UX and Accessibility

Design teams often spend hours translating ideas into functional prototypes. This toolkit makes design smarter and more inclusive:

- Uizard and Figma AI convert text-based stories into wireframes instantly – speeding up early-stage prototyping.
- Persona Generation: Automatically creates demographic and behavioral profiles to inform design decisions across Salesforce and AEM.
- Accessibility Checker Bot: Validates layout, contrast, and navigation before dev handoff, ensuring every experience meets inclusion standards.

Testing: Predictive, Continuous, and Shift-Left by Default

QA and testing are no longer endpoints – they’re embedded into every sprint. Brillio transforms testing with intelligent automation:

- Dynamic Regression Testing with Testim or TestSigma targets the most-used and most-volatile paths.
- Visual QA via AppliTools automates UI validation across Salesforce and Adobe without writing assertions.
- Predictive Defect Detection: Models trained on Git and Jira data proactively flag modules at risk of introducing defects.
- AI-Powered Testcase Generation: Converts user stories and call transcripts into executable test cases – no manual scripting required.

What You Gain with Brillio’s AI-led toolkit

Brillio’s AI-led toolkit isn’t just about speeding up engineering – it’s about fundamentally elevating how customer experiences are delivered across your stack. Here’s what you unlock:

Faster Sprints, Smarter Output – 22% higher sprint velocity by reducing coding time | AI-assisted story point completion and code generation | 35% reduction in review effort with intelligent linting and line analysis



Higher Quality, Fewer Defects – 25% reduction in QA and UAT bugs | Improved unit and integration test coverage using AI | Fewer PR rejections thanks to automated design/code checks

Built-In Intelligence, Right Where You Work – Real-time recommendations across planning, build, test, and deploy | Predictive insights on performance, complexity, and risk | Dashboards tailored to devs, QA, CX owners, and designers

Secure and Scalable by Default – Automated vulnerability scanning and remediation | Minimized risk exposure without slowing down delivery | 24/7 GenAI agents embedded across DevOps cycles

Future-Ready Engineering – Works with your stack – Salesforce, Adobe, SAP Hybris, front-end systems | No re-platforming needed; fully interoperable | Built for the journey from assisted engineering to autonomous execution

The Future of Engineering Is Autonomous, But Human-Led

The AI-led toolkit is at the foundation for Brillio's vision of end-to-end autonomous engineering, where GenAI agents operate across every layer of the software delivery lifecycle – from sprint planning and development to release, testing, and observability.

But it's not AI in isolation. It's AI with humans in the loop – engineers guiding, reviewing, and co-creating with intelligent agents. From Requirements Copilot and Epic Planner to Sandbox-Spin Agents and Flake Hunters, the entire stack is optimized for AI orchestration and human insight.





ABOUT BRILLIO

Brillio is a digital technology services company that drives AI-first engineering and design-led experiences for global enterprises. Born digital in 2014, its consulting-led services span Customer Experience, Data & AI, Product Engineering, and Digital Infrastructure. With an industry-leading NPS of 71, Brillio accelerates time to market through its proprietary BrillioOne.ai platform, powered by AI-ready talent with deep domain expertise.

Brillio is the official Digital Transformation Partner and the official Data and AI Services Provider of Atlassian Williams Racing. Brillio partners with leading technology providers including Microsoft, AWS, Google Cloud, Salesforce, Adobe, Databricks, and Snowflake and operates with 6,000+ “Brillians” across 15 global delivery centers. Consistently recognized as a Great Place to Work® since 2021, Brillio blends innovation, talent, and purpose to deliver measurable outcomes for clients and fulfilling careers for employees.



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